

# Communication systems (PBX), hospitality systems and equipment integrated

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Listed below you will find the systems currently integrated with our software certificated, with technological agreements and/or standard drivers.

All product names, logos, and brands are property of their respective owners. All company, product and service names used on this document are for identification purposes only.

Our integrations support the same features as the original devices (PBX, IPTV systems, etc.) and the ones that are supported by the PMS software.

This document may not be up to date on the date you are reading this document. There might be constant updates due the software industry nature. In case that your PMS is not listed below, always check the compatibility with our sales department.





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## Phone Communication Systems (PABX)

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## Private Branch Exchange systems (PBX)





BRAND/MANUFACTURER	MODEL	DESCRIPTION
	3CX – Hotel environment only	PBX IP system with open standards. Only available for hospitality integrations with PMS licensing with the PBX system.  <a href="https://www.3cx.es">https://www.3cx.es</a>
 Alcatel-Lucent	Series 4000 / 4100 / 4200 / 80 / 100 / 200 OmniPCX Enterprise (OXE) / 4300 / 4400 OmniPCX Office (OXO) v3.x or higher	Integration with Alcatel-Lucent OXE (AHL), OXO (OLD) systems for hospitality environments. Series 4xxx / 80 / 100 / 200 only support call accounting.  <a href="https://www.al-enterprise.com/">https://www.al-enterprise.com/</a>
	Allied Telesis VioCall	Integration with VioCall systems for call accounting only.  <a href="https://www.alliedtelesis.com">https://www.alliedtelesis.com</a>
	*astTECS IP PBX	IP PBX system based on Asterisk. Hospitality features integrated.  <a href="https://www.asttecs.com/ip-pbx/">https://www.asttecs.com/ip-pbx/</a>

	<p>Asterisk</p>	<p>Hospitality features and call accounting supported using Asterisk protocol created by char or using manufacturer's API.</p> <p><a href="https://www.asterisk.org">https://www.asterisk.org</a></p>
	<p>5000 400</p>	<p>Hospitality features and call accounting supported on Aastra 5000 y Aastra 400</p> <p>Now can be found under Mitel's brand and have been renamed to Mitel MiVoice Office 400 y Mitel MiVoice 5000.</p> <p><a href="https://www.mitel.com/">https://www.mitel.com/</a></p>
	<p>Auerswald Commander Basic ISDX-2048, K-64, K-100</p>	<p>Commander Basic system only supports call accounting.</p> <p>Hospitality features are supported only on ISDX-2048, K-64, K-100 models.</p> <p><a href="https://www.auerswald.de/en/">https://www.auerswald.de/en/</a></p>
	<p>Eurogeneris Alchemy INDeX v9.0 Series IP Office Definity / Communication Manager / Aura</p>	<p>Basic hospitality features on IP Office systems via TAPI.</p> <p>Rest of Avaya models, only support call accounting.</p> <p><a href="https://www.avaya.com/">https://www.avaya.com/</a></p>

	<p>Integral 3 / Integral 5 Integral 33 / Integral 55</p>	<p>Hospitality features supported on all BOSCH – TENOVIS -AVAYA Integral 3/33 and Integral 5/55 systems.</p>
	<p>Call Manager v4.x or higher</p>	<p>Hospitality features and call accounting supported on Cisco Unified Communications Manager (CUCM) on versions 4.x or higher. For integrations with voicemail and other Cisco products, contact for further information.</p> <p><a href="https://www.cisco.com">https://www.cisco.com</a></p>
	<p>Cloud5 Voice's Hosted PBX</p>	<p>Hospitality features and call accounting supported on Cloud5 Voice's Hosted PBX.</p> <p><a href="https://cloud5.com/">https://cloud5.com/</a></p>
	<p>CloudExt Hotel Phone System</p>	<p><b>***INTEGRATION IN PROGRESS***</b></p> <p>Hospitality features on Macrotech's CloudExt Phone systems (USA)</p> <p><a href="https://www.macrotech.net/phone-system">https://www.macrotech.net/phone-system</a></p>
	<p>NeXspan</p>	<p>Hospitality features and call accounting supported on all NeXspan.</p>

	<p>FlexiCom V.14 / V15</p> <p>PMS / PCC 10</p>	<p>Hospitality features and call accounting supported on FlexiCom systems and PMS/PCC by Coral Telecom.</p> <p><a href="http://www.coraltele.com">http://www.coraltele.com</a></p>
	<p>Varix 14/200</p> <p>OpenCom X320</p>	<p>Call accounting only. Does not support hospitality features.</p>
	<p>Hero</p>	<p>Hospitality features and call accounting supported on versions 4.3.2 or higher. 100% SIP system based.</p> <p><a href="http://es.dialexia.com/hosted-pbx/">http://es.dialexia.com/hosted-pbx/</a></p>
	<p>Millenium</p> <p>Millenium IZ</p>	<p>Netcom DKDA PBX manufactured by Nakayo Telecommunications Inc, (Japan). Sold on Spanish market by Telefónica.</p> <p>Call accounting only. Does not support hospitality features.</p>
	<p>Vigor</p>	<p>Call accounting only. Does not support hospitality features.</p> <p><a href="http://www.draytek.es">http://www.draytek.es</a></p>



 funkwerk	ICT 46/88	Call accounting only. Does not support hospitality features.  <a href="https://www.bintec-elmeg.com/home/">https://www.bintec-elmeg.com/home/</a>
	QX50 QX200 QX2000	Hospitality integration only available on version 6.1.19 or higher.  <a href="https://www.epygi.com">https://www.epygi.com</a>
	BusinessPhone Select (BP Select) BusinessPhone Evolution (BP Evolution) BusinessPhone 50/250 (BP50 / BP250) MD 110 MX One	Call accounting supported on BP, MD110 y MX One.  Hospitality features supported on BP50 / BP250 / MD 110 / MX One (including version 6).  All the systems are sold by Mitel nowadays.  <a href="https://www.mitel.com/">https://www.mitel.com/</a>
	FortiVoice Phone System	*** <b>INTEGRATION IN PROGRESS</b> ***  Hospitality features and call accounting supported  <a href="https://www.fortinet.com/">https://www.fortinet.com/</a>





	<p>UCM6100</p> <p>UCM6200</p> <p>UCM6510</p>	<p>Hospitality integration only available on version 1.0.12.19 or higher.</p> <p>The UCM system must have "PMS HMobile" license in order to be integrated with our systems.</p> <p>Certified partner with Grandstream</p> <p><a href="http://www.grandstream.com">http://www.grandstream.com</a></p>
	<p>Innovaphone</p>	<p>Innovaphone IPPBX.</p> <p>Wiki: <a href="http://wiki.innovaphone.com/index.php?title=Howto:Pmslink_-_char_-_3rd_Party_Product">http://wiki.innovaphone.com/index.php?title=Howto:Pmslink - char - 3rd Party Product</a></p> <p><a href="https://www.innovaphone.com/en/html">https://www.innovaphone.com/en/html</a></p>
	<p>Issabel IPBX</p>	<p>IP-PBX system. Open source based on Astersik.</p> <p><a href="https://www.issabel.org">https://www.issabel.org</a></p>
	<p>KalliopePBX</p>	<p>VoIP switchboards that combine advanced technological features.</p> <p><a href="https://www.kalliopepbx.com/en/">https://www.kalliopepbx.com/en/</a></p>





	<p>GDK16</p> <p>Aria OHO 308/624</p> <p>GDK100 / FP II</p> <p>LDK 20 / 50 / 100 / 300</p> <p>iPECS 50B / 100 / 300 / 600 / eMG80</p> <p>Starex – CS1000</p> <p>MG 100 / MG 300</p>	<p>GDK and Aria OHO only support call accounting. Other models support hospitality features integrated on char / HMobile solutions.</p> <p><a href="http://www.ericssonlg.es">http://www.ericssonlg.es</a></p>
	<p>MC4500 / MC5420</p> <p>MC6500</p>	<p>Call accounting supported on Matra MC4500/ MC5420.</p> <p>Hospitality features supported on Matra MC6500.</p>
	<p>Eternity PE3SP</p> <p>Eternity PE6SP</p> <p>Eternity GE6S</p> <p>Eternity ME10S</p> <p>Eternity ME16S</p>	<p>Hospitality features and call accounting supported on Eternity systems.</p> <p><a href="https://www.matrixcomsec.com">https://www.matrixcomsec.com</a></p>






	<p>G1 / GDS-40 / GDS-64 GDS-160 / 320 / 640</p>	<p>Hospitality features and call accounting supported only on some models (see left column).</p>
	<p>3300 ICP – PMS SX2000 MiVoice MX-ONE MiVoice 400 MiVoice 5000 MiVoice Business</p>	<p>Hospitality features and call accounting supported on all Mitel systems. <a href="https://www.mitel.com/">https://www.mitel.com/</a></p>
	<p>DX-Z / XN Aspire Business Connect SV8100 SV8300 SV8500 SV9100</p>	<p>Hospitality features supported on all series*. (*Business Connect does not support call accounting.) <a href="https://nec.com/">https://nec.com/</a></p>






	<p>SV9300</p> <p>SV9500</p> <p>SL1000</p> <p>SL2100</p> <p>240</p>	
	<p>Sopho IPC 100</p> <p>Sopho IPC 500</p> <p>Sopho 2000 IPS</p> <p>Sopho iS3000</p>	<p>Hospitality features and call accounting supported on all Sopho devices (listed on left column).</p> <p>NEC Unified Solutions has been incorporated and integrated with NEC Philips Unified Solutions.</p> <p><a href="https://es.nec.com/">https://es.nec.com/</a></p>
	<p>Neris 2</p> <p>Neris 4/8</p> <p>Neris 64</p> <p>Neris i7</p>	<p>Hospitality features and call accounting supported on all Netcom Neris models.</p> <p>Sold by Telefónica on spanish markets.</p>
	<p>Optima 8/24</p>	<p>Call accounting only. Optima 8/24 system do not support hospitality features.</p> <p>Sold by Telefónica on spanish markets.</p>

	<p>Nonius IP-PBX</p>	<p>Hospitality features on IP-PBX Nonius systems.</p> <p><a href="https://www.noniussoftware.com/">https://www.noniussoftware.com/</a></p>
	<p>BCM 50/200/400 Meridian</p>	<p>Hospitality features and call accounting on Nortel Meridian systems. BCM systems only support call accounting.</p>
	<p>IP Stage</p>	<p>Call accounting on IP Stage systems for small business.</p> <p><a href="https://www.oki.com">https://www.oki.com</a></p>
	<p>Opera PBX</p>	<p>Call accounting only on Opera Flexicom systems.</p>


	<p>KX-TA 308/ 616</p> <p>KX-TD 208</p> <p>KX-TD 612</p> <p>KX-TD 816 / 1232</p> <p>KX-TD 500</p> <p>KX-TES 824 / TEA 308</p> <p>KX-TDA Series</p> <p>KX-TDE Series</p> <p>KX-NCP Series</p> <p>KX-NS Series</p> <p>KX-NSX Series</p> <p>KX-NSV Series</p>	<p><b>Panasonic Solution Developer Network for Communication Products - Silver Partner</b> since 2011.</p> <p>Commercial agreement for Char products to be sold on international markets. Hospitality features and call accounting on the following systems: TD 612 / 816 / 1232 / 500 and all systems from the series TDA / TDE / NCP / NS / NSX / NSV.</p> <p>TA/TD208/TEA308 systems only support call accounting (do not support hospitality features)</p> <p><a href="https://www.panasonic.com/">https://www.panasonic.com/</a></p>
	<p>PhoneSuite PBX</p>	<p>Hospitality features and call accounting on PhoneSuite systems.</p> <p><a href="https://phonesuite.com">https://phonesuite.com</a></p>

	<p>DCS OfficeServ</p>	<p>Call accounting and hospitality features on OfficeServ systems. DCS systems only support call accounting. <a href="https://www.samsung.com/us/business/">https://www.samsung.com/us/business/</a></p>
	<p>PBXact</p>	<p>Partners with Sangoma. Integration with IPPBX PBXact systems with char/HMobile. Advanced hospitality features and call accounting. <a href="https://www.sangoma.com">https://www.sangoma.com</a></p>
	<p>InstantOffice S@e IPX / Sae Key SAMip</p>	<p>Commercial agreement with Selta Italy. Hospitality features and call accounting for S@e IPX / Sae Key y SAMip systems. InstantOffice only supports call accounting.</p>
	<p>Hicom 108/112/118/125/130/150 HiPath 540/1120 HiPath OpenOffice HiPath 2000/3000/4000 HiPath OpenScope</p>	<p>Hospitality features available under Unify requirements. Please contact with our sales department for any related inquiry. Call accounting is supported on all models without any special requirements. <a href="https://unify.com/">https://unify.com/</a></p>

	<p>Voz Manager</p>	<p>Technical Agreement with Siptize for Voz Manager System for Hotel environments.  <a href="https://www.siptize.com/">https://www.siptize.com/</a></p>
	<p>treeMT</p>	<p>Integration with treeMT Multi Tenant system for hospitality environments. Call Accounting and hospitality events implemented.  <a href="http://treemt.com/">http://treemt.com/</a></p>
	<p>Sistema Sofa</p>	<p>CDR file processing for call accounting of mobile devices using Movistar's Sofía solution.  <a href="https://www.movistar.es">https://www.movistar.es</a></p>
	<p>VIVAit Suite</p>	<p>Integration with VIVAit Suite for hospitality environment. Only outgoing calls and hospitality features (check in, check out, wake up, Room Status, etc.)  <a href="http://www.mdte.es/web/">http://www.mdte.es/web/</a></p>
	<p>One Net Hoteles</p>	<p>Integration with Vodafone's One Net Hotels for call accounting and PMS integration. Hospitality features supported: wake up calls, and mobile app for housekeeping control (HMobile).  <a href="#">One Net Hoteles</a></p>

	Voice Carrier (USA)	Integration with Voice Carrier with hosted and cloud based solutions powered by Asterisk by Sangoma.  <a href="https://www.voicecarrier.com/">https://www.voicecarrier.com/</a>
	Central Virtual IP Vozelia (Service provider)	Integration with Vozelia (service provider) for call accounting and hospitality features.  <a href="https://www.vozelia.com/">https://www.vozelia.com/</a>
	Wildix	Integration with Wildix systems for call accounting and hospitality features.  <a href="https://www.wildix.com/">https://www.wildix.com/</a>
	CompletePBX	Call management (call accounting) and hospitality features  <a href="https://xorcom.com/">https://xorcom.com/</a>
	S Series IPPBX (S100 / S300 / ...)	Partners with Yeastar. Integration of S Series for call management (call accounting) and advanced hospitality features.  <a href="https://www.yeastar.com/">https://www.yeastar.com/</a>












	CooVox-U series	IPPBX system based on Asterisk. Hospitality features and call management (call accounting). <a href="https://www.zycoo.com">https://www.zycoo.com</a>
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## Hotspot systems (WiFi)

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## Systems Hotspot (WiFi)

BRAND	MANUFACTURER	HOTSPOT SYSTEM
	4IPNET	Hardware Controller <a href="http://www.4ipnet.com/es">http://www.4ipnet.com/es</a>
	Cibersuite Networks S.A.	<b>Cibersuite</b> Hotspot System <a href="https://cibersuite.com/">https://cibersuite.com/</a>
	eTelecom	<b>e.Hotspot</b> Hotspot System <a href="http://etelecom.es/servicios/e-hotspot">http://etelecom.es/servicios/e-hotspot</a>
	Eurona Wireless Telecom S.A.	<b>Kubiwireless</b> Hotspot System <a href="https://hotspot.eurona.com/">https://hotspot.eurona.com/</a>

	<p>N2S – New Broadband Network Solutions SL</p>	<p><b>N2S</b> Hotspot System  <a href="http://www.n2s-group.com/">http://www.n2s-group.com/</a></p>
	<p>Nomadix</p>	<p>Hardware Controller  <a href="https://nomadix.com/">https://nomadix.com/</a></p>
	<p>Nonius</p>	<p><b>Nonius</b> Hotspot System  <a href="https://www.noniussoftware.com/es/">https://www.noniussoftware.com/es/</a></p>
	<p>Blue Octopus Wifi S.L.</p>	<p><b>Octopus Wifi</b> Hotspot System  <a href="https://www.octopuswifi.com/">https://www.octopuswifi.com/</a></p>
	<p>SocialwiBox</p>	<p><b>SocialwiBox</b> Hotspot System  <a href="https://www.socialwibox.es/">https://www.socialwibox.es/</a></p>

	Tecnologías Plexus S.L.	<b>Wi-Fi Guest</b> Hotspot System <a href="https://www.tecnologiasplexus.com/">https://www.tecnologiasplexus.com/</a>
	Viapass	<b>Viapass</b> Hotspot System <a href="https://www.viapass.com/index.html">https://www.viapass.com/index.html</a>

## Hotspot protocol systems

BRAND	MANUFACTURER	HOTSPOT PROTOCOL
	Oracle	<p><b>Opera Hotspot Protocol (Partner – GOLD LEVEL)</b></p> <p><a href="https://www.oracle.com/es/index.html">https://www.oracle.com/es/index.html</a></p>

## IPTV / Multimedia systems

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## Television systems (IPTV)

BRAND	MANUFACTURER	IPTV SYSTEM
	Alcad Electronics S.L.	System IPTV <b>Alcad</b> <a href="http://www.alcadelectronics.com/es">http://www.alcadelectronics.com/es</a>
	Triax A/S	System IPTV <b>Macnetix</b> <a href="https://www.com.com/tv-solution">https://www.com.com/tv-solution</a>
	Arantia – Grupo Televés	System IPTV <b>Arantia TV</b> <a href="http://www.arantia.com/">http://www.arantia.com/</a>
	EasyOne S.A.M	System IPTV <b>GHX Hospitality</b> <a href="https://www.easyone.mc/">https://www.easyone.mc/</a>



	<p>HiBox Systems Oy Ab</p>	<p>System IPTV <b>HiBox</b></p> <p><a href="https://www.hibox.tv/">https://www.hibox.tv/</a></p>
	<p>Hotwire Communications</p>	<p>System IPTV <b>Fision Stay</b></p> <p><a href="http://hotwirecommunications.com/fisionstay/">http://hotwirecommunications.com/fisionstay/</a></p>
	<p>Ikusi Redes de Telecomunicaciones S.L.</p>	<p>System IPTV <b>AvanTV / AccesTV</b></p> <p><a href="https://www.ikusi.com/es">https://www.ikusi.com/es</a></p>
	<p>InnQuest Software</p>	<p>System IPTV <b>roomMaster2000</b></p> <p><a href="https://www.innquest.com/es/">https://www.innquest.com/es/</a></p>
	<p>TriplePlay Services Ltd.</p>	<p>System IPTV <b>TripleTV</b></p> <p><a href="https://www.tripleplay.tv/es/">https://www.tripleplay.tv/es/</a></p>

## IPTV Systems protocols

BRAND	MANUFACTURER	IPTV PROTOCOL
	Infor	<b>Infor HMS IPTV</b> Protocol <a href="https://www.infor.com/products/hms">https://www.infor.com/products/hms</a>
ONCOMMAND	OnCommand Video	<b>OnCommand Video</b> Protocol
	Otrum	<b>Otrum</b> Protocol <a href="https://otrum.com/">https://otrum.com/</a>
	Oracle	<b>Opera IPTV</b> Protocol ( <b>Partner – GOLD LEVEL</b> ) <a href="https://www.oracle.com/es/index.html">https://www.oracle.com/es/index.html</a>
	Protel	<b>Protel IPTV</b> Protocol <a href="https://www.protel.net/">https://www.protel.net/</a>

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Quadriga®	Quadriga	<b>IPTV Quadriga Protocol</b> <a href="https://www.quadriga.com/solutions">https://www.quadriga.com/solutions</a>
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## Automation / Energy Efficiency systems

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## Domotic/ Energy efficiency systems

BRAND	MANUFACTURER	SYSTEM
	Altare Exeon	<b>Altare Exeon BMS</b> <a href="http://www.altare-energia.com/index.php">http://www.altare-energia.com/index.php</a>
	Enkoa	System for energy management for hotels <b>iSWITCH</b> <a href="http://www.enkoa.es/">http://www.enkoa.es/</a>
	Zennio	System <b>Z-Guest / Z-Access / ZBMS</b> <a href="https://www.zennio.com/">https://www.zennio.com/</a>

## Voice / Multimedia systems

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Voice / Multimedia systems




BRAND	SYSTEM	DESCRIPTION
	Volara	Voice Solution <b>Volara</b> (Alexa) <a href="https://volara.io/">https://volara.io/</a>

## Mobile Key systems

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## Mobile Key systems

BRAND	MANUFACTURER	SYSTEM
	STAYMyWay Smart Doors S.L.	Mobile Key system <b>Lock Up</b> <a href="https://staymyway.com/hotels/es">https://staymyway.com/hotels/es</a>
	Salto Systems S.L.	Mobile Key system <b>SALTO</b> <a href="https://www.saltosystems.com/es/">https://www.saltosystems.com/es/</a>
	Assa Abloy	Mobile Key system <b>ASSA ABLOY - VisionLine</b> <a href="https://www.assaabloy.com/en/com/">https://www.assaabloy.com/en/com/</a>

## Guest mobile apps / management

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## Guest mobile apps / management

BRAND	COMPANY	SYSTEM
	Mobail Apps, S.L. (STAY APP)	Guest experience <b>STAY APP</b> <a href="https://www.stay-app.com/">https://www.stay-app.com/</a>
	Descubregroup	WebApp <b>DTouchGUEST</b> <a href="https://descubregroup.com/">https://descubregroup.com/</a>

## Housekeeping systems

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# Housekeeping systems

BRAND	COMPANY	SYSTEM
	hguest experience S.L. (HMobile)	<b>HMobile STAFF housekeeping</b> <a href="https://www.hmobile.es/">https://www.hmobile.es/</a>

# Minibar Management Systems

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# Minibar management systems

BRAND	COMPANY	SYSTEM
	hguest experience S.L. (HMobile)	<b>HMobile STAFF minibar</b> <a href="https://www.hmobile.es/">https://www.hmobile.es/</a>
	RoomBar	<b>RoomBar</b>